Reminder: CalMHSA Trainings for DMC-ODS

- All Medical Directors and direct service staff are required to complete the trainings as well as supervisors and managers of direct service staff.
- OTP programs are required to take the following trainings:
  - CalAIM Overview
  - Access to Service
  - Care Coordination
- All other DMC-ODS providers are required to complete the following CalMHSA trainings:
  - CalAIM Overview
  - Assessment
  - Diagnosis & Problem List
  - Progress Notes
  - Discharge Planning
  - Access to Service
  - Care Coordination
- Trainings shall be completed by **2/15/2023**. QA is monitoring attendance monthly.
- Note – CalMHSA training information is also available under the "Training" tab on the Optum site.

Medi-Cal Peer Support Specialist Certification

The Medi-Cal Peer Support Specialist Certification Registry is now online, while the Grandparenting/Legacy pathway for certification has been extended through June 30, 2023. The Medi-Cal Peer Certification Scholarship endorsement period has closed as of November 30, 2022. Please remember to complete your certification application by January 31 on CAPeerCertification.org for your scholarship application to be processed by CalMHSA. CalMHSA recently launched a searchable Resource Library on their website which includes application information, exam guides, procedures, and FAQs. Visit the Q&A page for a list of commonly asked questions and corresponding responses on Peer Support Services in BHS. Recognizing the need for input from peers and other stakeholders, CalMHSA established a Stakeholder Advisory Council that makes recommendations on behalf of a variety of stakeholder groups and meets virtually every month. The State also offers the public and stakeholders this email address for Peer-related questions and comments: Peers@dhcs.ca.gov.

CalAIM Behavioral Health Payment Reform

The CalAIM Behavioral Health Payment Reform initiative seeks to move counties away from cost-based reimbursement to enable value-based reimbursement structures that reward better care and quality of life for Medi-Cal beneficiaries. Payment reform will transition counties from cost-based reimbursement funded via CPEs to fee-for-service reimbursement funded via Intergovernmental Transfers (IGTs), eliminating the need for reconciliation to actual costs. As part of payment reform, specialty mental health and SUD services will transition from existing Healthcare Common Procedure Coding System (HCPCS) Level II coding to Level I coding, known as Current Procedural Terminology (CPT) coding, when possible. Please send questions on local implementation of payment reform to BHS-HPA.HHSA@sdcounty.ca.gov.

CalAIM Behavioral Health Initiative Frequently Asked Questions

DHCS has released an update to their CalAIM Behavioral Health Initiative FAQ. This new webpage will be updated regularly and is intended to be a resource in the implementation of CalAIM behavioral health initiatives, including Documentation Redesign. For more information, please visit the CalAIM Behavioral Health webpage.

Updated COVID-19 Vaccination and Masking Guidelines
As a reminder, programs should visit the CDPH webpages, Health Care Worker Vaccine Requirements and Guidance for the Use of Face Masks, and review DHCS information, Behavioral Health Information Notice 22-058, for the most recent public health orders related to health care worker testing and vaccine requirements.

Mega Regs/Network Adequacy: System of Care Application (SOC) Reminders
- Don't forget to attest to your profile in the SOC application this month!
- Are you new to a program? Register to the SOC app and attest to information once registration is completed.
- Are you a program manager? Remember to attest to your program's information on the SOC app monthly.
- For any questions, please reach out to the Optum Support Desk at 800-834-3792 (choose Option 2), or email sdhelpdesk@optum.com.

SUD Quality Improvement Partners (QIP) Meeting
The QIP is a monthly meeting for all DMC-ODS Providers to get the most up to date information on all things Quality Assurance, Management Information Systems and Performance Improvement. The expectation is that this meeting is attended by all DMC-ODS contracted providers. The program manager and quality assurance staff monthly attendance is expected as part of your contract. If you are unable to attend, please send a designee to cover.

- Date: **Thursday, January 26, 2023**
- Time: 10:00 a.m. to 11:30 a.m.
- Where: via Microsoft Teams - Participation information sent by email prior to the meeting.

Reminder: Persons with Disabilities (PWD) Accessibility Assessment Requirement
- New programs and programs relocating to a new location are required to complete the PWD Accessibility Assessment to determine if you can accept all persons with disabilities.
- The assessment form is posted on the Optum site under the "Forms" tab.
- For more information about the PWD requirement, see SUDPOH Section E – Accessing Services.
- **Note:** Programs shall have an internal P&P in place to request interpreter services including services for deaf and hard of hearing clients.

Reminder: Level of Care Designations for Residential and WM Programs
- All licensed AOD residential/WM facilities shall obtain at least one DHCS LOC Designation and/or at least one residential ASAM LOC Certification per BHIN 21-001.
- QA is monitoring the DHCS report for status on each program's designation and communicating with COR teams for follow-up.
- Failure to comply with licensing requirements timely may result in revocation of the license as well as deactivation of DMC certification and inability to bill for DMC services.
- Please email QI Matters if you have questions.

Reminder: Dependent vs Independent Living
- Per CalOMS, information about a client's living status at admission and discharge is required. It is important to understand and explain each definition to the client while obtaining CalOMS information.
- **Dependent Living**: Clients living in a supervised setting such as, residential institutions, prison, jail, halfway houses or group homes and children (under age 18) living with parents, relatives, guardians or in foster care. NOTE – Recovery Residences and Sober Living should be considered "dependent" living.
- **Independent Living**: This includes individuals who own their home, rent/live alone, live with roommates, and do not require supervision. These people pay rent or otherwise contribute financially to the cost of the home/apartment. This also includes adult children (age 18 or over) living with parents.
- When CalOMS questions are not understood or are not correctly defined for clients, the data obtained and reported to DHCS is incorrect. Refer to the CalOMS Tx Collection Guide for additional information.

Reminder: For Residential Providers
- The CalAIM regulation states that there must be a **daily progress note**.
- This requirement means that residential programs are required to write a note that summarizes the services that were provided during the course of the day and the service type selected needs to be **BED DAY**.
- While programs can continue to write notes for 1:1 services, there must also be a daily note.
- Please refer to BHIN 22-019 for additional information/details.

Reminder: SUD Treatment Progress Note
- All providers should be using the new SUD Treatment Progress Note to document services.

Problem List: SDOH and Z-Codes
- Per BHIN 22-013, priority Social Determinants of Health Codes (SDOH) codes may be used by all providers to identify "persons with potential health hazards related to socio-economic and psychosocial circumstances" without the certification of an LPHA or LMHP.
- The SDOH list of available Z-Codes (Z55-Z65) may be found on the Optum website under the "Toolbox" tab.
- Although SUD counselors may only use the Z-Codes included in the priority SDOH within their scope of practice, LPHAs have access to additional Z-Codes as listed on the "Numerical Listing of DSM-5 Diagnoses and Codes" list found within the **DSM-5 Manual.**
- Code Z03.89 is reserved for LPHA use, as it is not included within the priority SDOH.

Reminder: Tobacco Use Disorder and Additional Resources
- On January 1, 2022, Assembly Bill (AB) 541 went into effect, requiring SUD recovery or treatment facilities to assess for and take actions to address client tobacco use disorders.
- In May 2022, DHCS issued information notice BHIN 22-024 to provide clarification and resources to DMC-ODS programs regarding the implementation of AB 541.
- In addition to requiring assessment for tobacco use disorders, for those identified with a tobacco use disorder, the program must:
  - Provide information to the client on how continued use of tobacco products could affect their long-term success in recovery from a substance use disorder.
  - Recommend treatment for tobacco use disorder in the treatment plan **(add to Problem List)**.
  - Offer either treatment, subject to the limitation of the license or certification issued by the department, or a referral for treatment for tobacco use disorder.
- The California Department of Public Health (CDPH) California Tobacco Control Program has published "Understanding Assembly Bill (AB) 541: Assessment of Tobacco Use Disorder in Substance Use Disorder Recovery or Treatment Facilities" to provide education and resources for Tobacco Use Disorder (TUD) screening, assessment, and treatment, as well as the adoption of tobacco-free campus policies.
- Resources related to smoking and tobacco cessation have been provided under the "Toolbox" tab on the Optum website.

Reminder: Interim Services
- Programs shall be responsible for keeping records of interim services and documenting efforts for each client. Programs may be asked to provide evidence of interim services.
- Monitoring is shifting from monthly with QA to annual monitoring with COR teams.
- For more information on Interim Services, see the tip sheet posted on the Optum site under the "Monitoring" tab.

Update: Ongoing Optum Cleanup & Updates
- QA is regularly updating several tabs on the Optum site. Outdated items are removed and archived and if necessary, replaced with updated versions.
- Optum tabs include an archive document outlining items removed.
- **Notable updates** – The outpatient and residential due date timeline tip sheets have been updated and posted under the "Toolbox" tab.

Reminder: SUDPOH
- The SUDPOH was updated on 11/3/22.
- The revision and Summary of Changes are posted on the Optum site.
- The "SUDPOH" tab was updated to remove or relocate forms that were previously part of the SUDPOH appendices. See Summary of Changes for details.
- Important note – SUDPOH has been reorganized to align with MH OPOH to remove redundancies and improve locating standards.
- Next anticipated update is planned for 1/2023.

Coming Soon: Beneficiary Materials Updates
- DHCS has made updates to the DMC-ODS Beneficiary Handbook to align with CalAIM.
- QA has received templates from DHCS and is currently working on updating the handbook to include county-specific information.
- QA will notify programs once the updated handbook (along with translated versions) are posted and available for ordering.

Tip of The Month: Connect with your QA Specialist
- Your assigned SUD QA Specialists can help answer many questions you might have.
- They are hubs for knowledge, resources, and can offer specialized technical support in navigating CalAIM and other regulatory requirements.
- If you don't know who your assigned specialist is, feel free to ask QI Matters and we'll get you connected: QIMatters.HHSA@sdcounty.ca.gov

Management Information Systems (MIS)

SanWITS Quarterly Users Group Meeting – Let's Get Together!

Purpose of the Users Group - review and educate State Reporting for CalOMS, ASAM, DATAR, and Capacity, SanWITS updates, changes in system requirements, Billing & QA updates, and address User concerns.

- Next meeting: Monday, Jan 23, 2023, at 9:00 a.m. – 11:00 a.m.
- RSVP please, WebEx invite will be sent
- At least one representative from each facility is highly recommended
- Quarterly meetings are expected to occur on the 3rd Monday each quarter (adjusted for holidays)
  - Jul, Oct, Jan, Apr
- ASL Interpreters have been requested for each meeting

We welcome and encourage you to send us agenda items to be covered during our User Group Meetings
SUDEHRSupport.HHSA@sdcounty.ca.gov

Billing Unit - SanWITS Billing Classes
- As most of us are still adjusting to remote work, we're also learning new ways to continue servicing our customers. The SUD Billing Unit will continue conducting the billing training online.
- Our team will send an email to all programs to inquire what web conferencing platform or application you use for audio and/or video conferencing or training. Currently, the Billing Unit uses the Microsoft Teams application.
- Also, to schedule your billing training or if you have billing questions, please call our main line: 619-338-2584. You can also email us at ADSBillingUnit.HHSA@sdcounty.ca.gov.
- Prerequisite required: SanWITS Intro to Admin Functions training and one of the following encounter trainings – 1) Residential -Bed Management & Encounters training, or 2) Outpatient/OTP Group Module & Encounters training

Upcoming SanWITS Promotion has encountered additional delays

- Our anticipated deployment with the new user interface, enhanced architecture, CalOMS outcomes measures, and a diagnosis rewrite has been temporarily postponed.
- SanWITS vendor resources have been refocused to ensure billing under the new CalAIM Payment Reform.
- We anticipate SanWITS will have changes deployed and ready to bill under the new reform by July 1, 2023, FY23-24.
- More information on SanWITS changes will be forthcoming.

SanWITS Virtual Trainings Provided

- Register online with RegPacks at: https://www.regpack.com/reg/dmc-ods
- Registration will close 7 days prior to the scheduled class date to allow time for individual staff account setups and other preparation needed.
- Attendees for Virtual Training will receive an email on the morning of training between 8:30 AM – 8:45 AM
  - Trainer email with training materials, resources, and specific instructions for virtual class
  - If staff do not receive emails by 9:00 AM, email sdu_sdtraining@optum.com to get the issue resolved.
- Type of Training Classes:
  1) SanWITS – Intro to Admin Functions (IAF) – SanWITS functions that are applicable to All program types
  2) Residential Facilities - Bed Management & Encounter Training
  3) Outpatient / OTP Facilities – Group Module & Encounters Training
  4) SanWITS Assessments (SWA)– designed for direct service staff who complete Adolescent Initial Level of Care (LOC) assessments, Discharge Summary, and Risk and Safety Assessment
- **All required forms are located on the "Downloadable Forms" tab.**
  Note: If the 3 forms are not fully processed by MIS 7 days prior to the scheduled training, staff will not be able to attend training regardless of receiving training confirmation.
- All credentials and licenses will be verified with the appropriate entities for SanWITS access**.**
- Upon completion of training, competency must be shown to gain access to the system. If competency is not achieved, further training will be required.
- **Staff are highly recommended to read the training packet thoroughly before entering information into the Live environment.**
- Please remember, if unable to attend class, cancel the registration as soon as possible.

SUD Prevention Contractors Corner

PPSDS (Primary Prevention Substance Use Disorder Data Service) Update!

As of October 31, 2022, San Diego County SUD prevention providers were asked to no longer enter activity data in to the PPSDS system. The Department of Health Care Services (DHCS) that oversees the PPSDS data service will be transitioning to a new database entry and reporting system for SABG funded activities in Spring 2023.

DHCS is migrating data entries made into PPSDS from July 1, 2022, through October 31, 2022, into the state's new database system to be available Spring 2023.

During the transition period, SUD prevention providers that use PPSDS will be entering activity data using an Excel spreadsheet (Prevention Providers Excel Worksheet) to capture data for required reporting of activities. SUD prevention providers should have already been contacted by DHCS to activate a Microsoft SharePoint to be used to report weekly activity data. For technical assistance requests or other questions, please contact Dave Edison at dave.edison@sdcounty.ca.gov or Oscar Talaro at Oscar.talaro@sdcounty.ca.gov.

Important dates to remember:

- Implementation of the **new DHCS Primary Prevention Services Helpdesk email** at DHCSPrimaryPvServices@dhcs.ca.gov: **Thursday, December 1, 2022**
- Last day the current PPSDS helpdesk mailbox (PrimaryPVSUDData@dhcs.ca.gov) will be monitored: **Friday, December 30, 2022**
- Last day to run data reports in PPSDS: **Friday, December 30, 2022**

Reminder: For general information on COVID-19

Including the current case count in San Diego County, preparedness and response resources, and links to information from the California Department of Public Health (CDPH), Centers for Disease Control and Prevention (CDC), and the World Health Organization (WHO), please visit the County of San Diego COVID-19 webpage.

For local information and daily updates on COVID-19, please visit **www.coronavirus-sd.com.** To receive updates via text, send **COSD COVID19** to **468-311.**

Reminder: COVID-19 | Behavioral Health Services (BHS) Provider Resources

- Behavioral Health Services (BHS) is committed to keeping our providers updated with emerging information related to the Coronavirus Disease 2019 (COVID-19) response.
- Follow the link to access the BHS Provider Resources Page which is updated regularly with the most recent communications and resources that have been sent to BHS providers.

Reminder: DHCS COVID-19 Response Resources

- The California Department of Health Care Services (DHCS) has frequently updated resources regarding provision of Behavioral Health Services during the COVID-19 crisis. For more information, visit the DHCS COVID-19 Response page at: https://www.dhcs.ca.gov/Pages/DHCS-COVID%E2%80%9119-response.aspx

Communication

- Billing questions? Contact: ADSBillingUnit.HHSA@sdcounty.ca.gov
- DMC-ODS Standards/SUDPOH/SUDURM questions? Contact: QIMatters.HHSA@sdcounty.ca.gov
- CalAIM and/or Peer related Q&As? Contact: bhs-hpa.hhsa@sdcounty.ca.gov
- SanWITS questions? Contact: SUDEHRSupport.HHSA@sdcounty.ca.gov
  SUDEHRTraining.HHSA@sdcounty.ca.gov
  SUDEHRFax.HHSA@sdcounty.ca.gov

Is this information filtering down to your counselors, LPHAs, and administrative staff?
Please share the UTTM – SUD Provider Edition with your staff and keep them *Up to the Minute*!
Send all personnel contact updates to QIMatters.hhsa@sdcounty.ca.gov